

STATE MEDICAID ELECTRONIC HEALTH RECORD INCENTIVE PROGRAM AIU ATTESTATION REFERENCE GUIDE

ELIGIBLE PROFESSIONALS



AHCCCS 801 East Jefferson Street Phoenix, Arizona 85034 (602)417-4000 www.azahcccs.gov

September, 2015 https://www.azepip.gov/



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Disclaimer

The Arizona Health Care Cost Containment System Administration (AHCCCS) is providing this material as an informational reference for physician, non-physician practitioner and providers.

Although every reasonable effort has been made to assure the accuracy of the information within these pages at the time of posting, the Medicare and Medicaid program is constantly changing, and it is the responsibility of each physician, non-physician practitioner; supplier or provider to remain abreast of the Medicare and Medicaid program requirements.

Medicare and Medicaid regulations can be found on the CMS Web site at *http://www.cms.gov.*

Important Notice - Third Party Attestation

The Arizona Medicaid Program does not allow third party attestation for Eligible Providers in the Electronic Provider Incentive Payment System (ePIP).

Eligible Providers should actively participate in the attestation process in ePIP.

Eligible providers are responsible for the completeness and accuracy of the information provided in their attestation in ePIP.



Have You Registered?



STATE MEDICAID
EHR INCENTIVE PROGRAM
REGISTRATION REFERENCE GUIDE
FOR ELIGIBLE PROFESSIONALS



Before participating in the Arizona Medicaid EHR Program you must register with CMS (Federal).

Once registered, you must then complete your State registration.

For details on how to register, please refer to the link below.

http://www.azahcccs. gov/HIT/downloads/E P_Reference_Guide. pdf

December, 2014 https://www.azepip.gov/ AHCCCS 801 East Jefferson Street Phoenix, Arizona 85034 (602)417-4000 www.azahcccs.gov

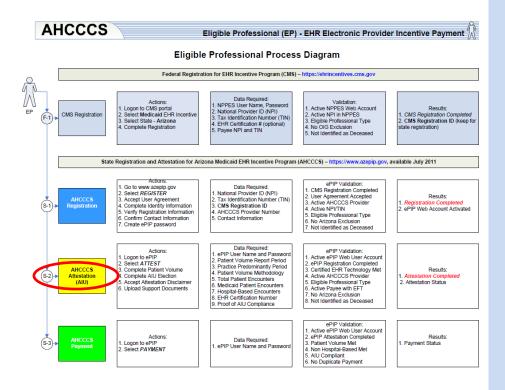


The link will take you to the Registration Reference Guide as shown in the screen shot.

TIP



An Overview to AIU



Shown is the Eligible Professional Process Diagram that details the Adopt, Implement, Upgrade component of the Electronic Health Record (EHR) Incentive Program.



A full scale copy of this diagram can be viewed at the following link: http://www.azahcccs.gov/HIT/downloads/EP_ProcessDiagram.pdf



Welcome to the AHCCCS Website



To access the AHCCCS Main Website please follow the link: http://www.azahcccs.gov/and click on the "EHR Incentive Program" on the right of the screen.



As with any website, you can save this website to your "Favorites" list.

TIP



Eligible Professional Documents



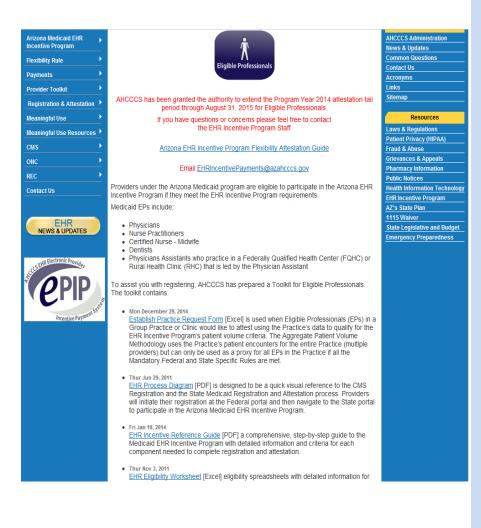
Click on the "Information on Eligible Professionals" link.



This link provides several tools to assist in registering for the EHR program.



Documents and Guides



This page will provide you access to:

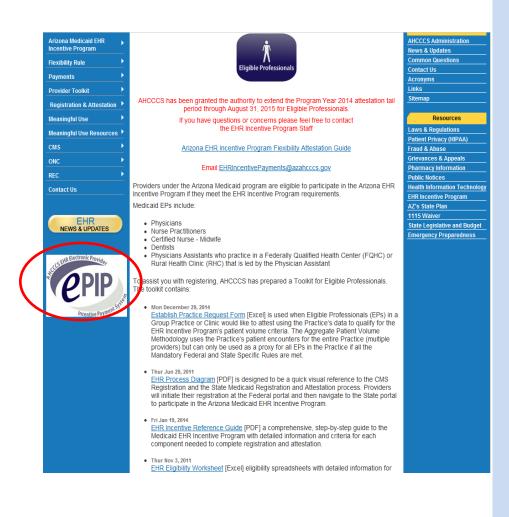
- Establishing Patient Volume
- The Process Diagram
- The ePIP
 Registration
 Guide
- A worksheet to determine your eligibility.



Copies of these documents can all be saved to your computer for work outside the website.



Arizona Medicaid Electronic Provider Incentive Payment System (ePIP)



To begin the AIU Attestation process, click on the "ePIP" icon.

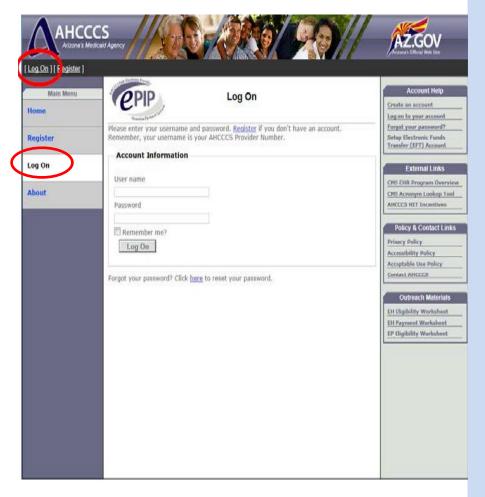


You can access the ePIP registration and attestation <u>site</u> by clicking on the ePIP icon on the left of the screen (circled red) or using this direct link to ePIP: https://www.azepip.gov/

This link is also found in the upper right corner of each page.



Log in to ePIP



After entering ePIP:

Select "Log On" from the left side of screen (two options).

Enter your User Name (your AHCCCS Provider Number).

Enter the password that you created when you registered.

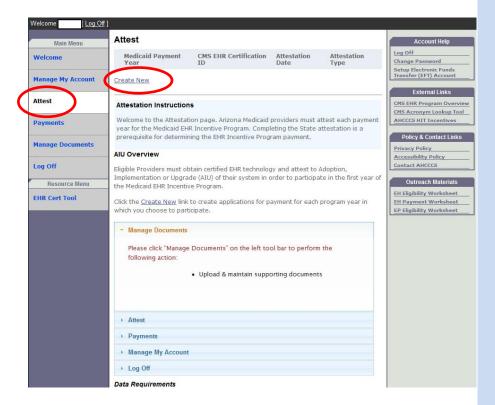


Your User Name is your AHCCCS Provider Number (APN). If you have forgotten your password, click on the "here" hyperlink to reset your password.

TIP



Attesting for AIU



From the ePIP site, click on "Attest" then "Create New" to begin the AIU attestation process

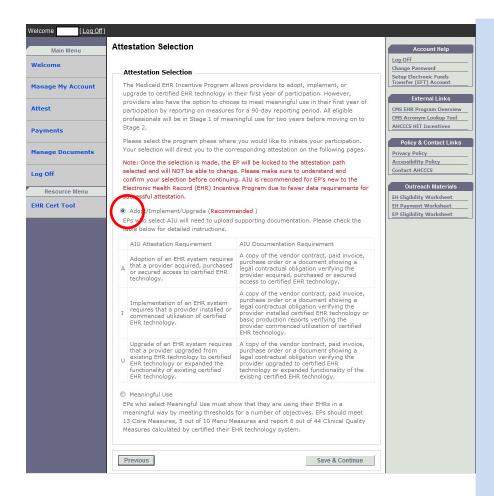
The direct link to ePIP is as follows: https://www.azepip.go



The worksheets and forms on page nine of this guide will help you complete the attestation process.



Adopt, Implement, Upgrade or Meaningful Use?



You must specify in ePIP whether you want to start the EHR Incentive Program with the Adopt/ Implement/ Upgrade (AIU) option or go directly to Meaningful Use (MU).



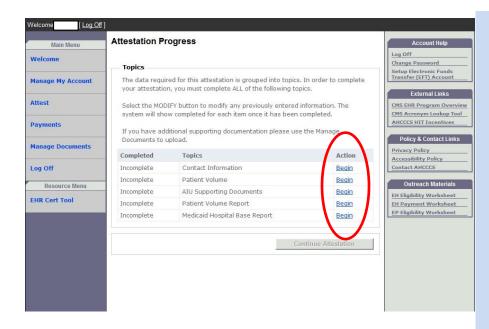
Once you make a selection and press "Save and Continue" You cannot reverse that decision without technical support from the EHR Team at AHCCCS.



Whether you choose AIU or MU as your first year option, the incentive payment is the same. You cannot get an AIU and an MU payment in the same year.



Attestation Progress



This guide assumes that you have chosen AIU as your first attestation option.

Click on "Begin" on the "Contact Information" line and complete the required fields.

Note that e-mail and phone contact detail under "Manage My Account" may often be generic to a group. The required phone and e-mail fields in the "Contact Information" link on this screen ask for attestation specific information.

This protects the provider in the event of a relocation or change of practice.

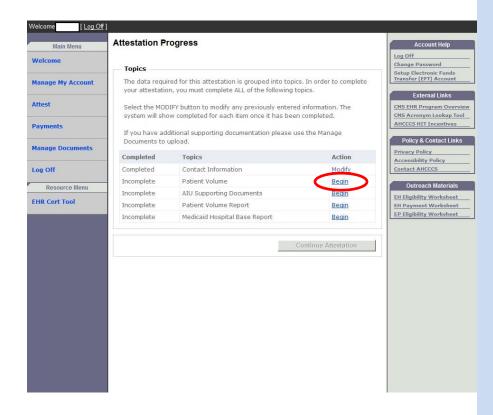
Failure to respond to AHCCCS email may delay incentive payments to EPs.



You may exit ePIP and come back later and resume where you left off. This page will show you required actions that are not complete. The ability to begin completion of the fields in any section on this page is sequential. You must complete the sections in sequence (top down) to access subsequent sections.



Attestation Progress- Patient Volume



Return to the "Attestation Progress Screen" and select "Begin" on the "Patient Volume" line.

You may attest as an individual provider using your patient volume data or if you are a member of a group practice, you may use the aggregate patient volume of the group.

If you are using the "Aggregate Patient Volume Methodology" of your group, all Eligible Professionals in the group must attest using the aggregate patient volume.

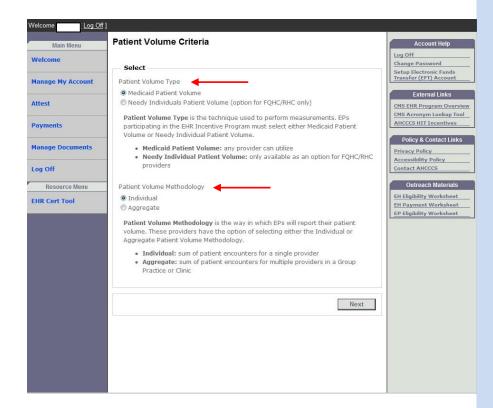
See the "Establish Practice Request Form" referenced on page 9 of this document for directions on aggregate patient volumes.



Using the "EHR Eligibility Worksheet" on page 9 of this document will help you determine patient volume.



Patient Volume Criteria



Select which mix of patient volume type and methodology you wish:

- Medicaid patient volume and individual patient volume counts.
- Medicaid patient volume and group aggregate patient volume counts.
- Needy individual patient volumes and individual patient volume counts.
- Needy individual patient volumes and group aggregate patient volume counts.

Note- there are many possible combinations of Patient Volume and Patient Volume Methodology for the Eligible Professional to select (see the right column).

Not all of the screens are displayed in this guide



An "Eligibility Worksheet" for determining Patient Volume, Aggregate Patient Volume or Needy Individual Patient Volume is found on the AHCCCS website at the following link:

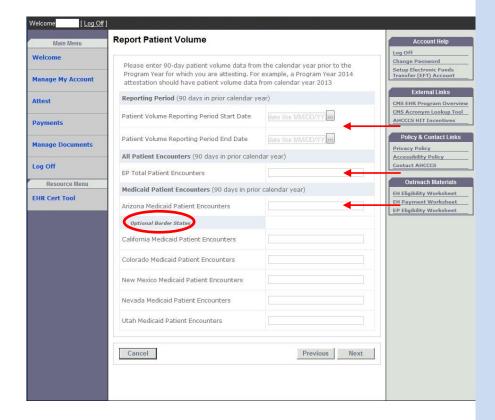
http://www.azahcccs.gov/EHR/MedicaidEP.aspx

TIP

Select "Provider Toolkit" on the left. Select "Eligible Professional" and click on the "Establish Practice request Form" link in the center of the page.



Report Patient Volume



Enter the dates from the prior calendar year (90 days) that you wish to use to establish the Medicaid patient volume.

For example: If you are attesting to your Program Year 2014, you would want to select a 90 day period sometime between January 1, 2013 and December 31, 2013 that demonstrated that 30% of your patient volumes were Medicaid (20% for Pediatricians).

Enter the total patient encounters.

Enter the Medicaid patient encounters.

Submission of Medicaid patient data from bordering states is optional.

EPs must attest in the state where services were provided.



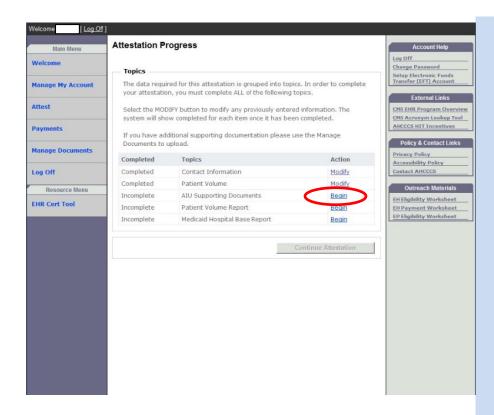
A submission of border state Medicaid patient volumes is optional and only recommended if you are having trouble meeting the threshold for eligibility.

TIP

Border state patient volumes have to be verified with the state(s) involved and will slow down incentive payment approval.



Attestation Progress- AIU Supporting Documents



Select "Begin" on the "AIU Supporting Documents" line.

You are now ready to submit supporting documentation that demonstrates that you have adopted, implemented or upgraded certified electronic health record technology (CEHRT).

Please be sure to retain all records to support the numbers in your attestation for a period of 6 years. Failure to provide sufficient support of attestation information could result in forfeiture of the incentive payment.

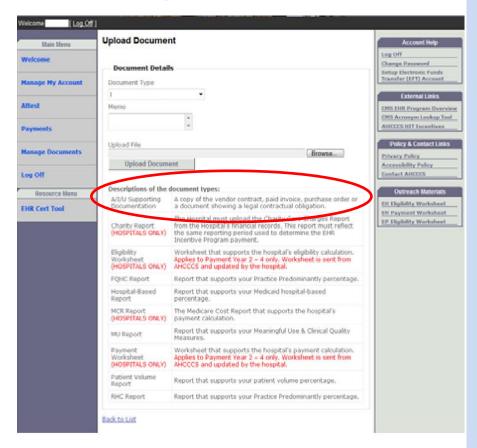


Once you have uploaded this data, you can verify the upload by scrolling through the document list to verify the most recent uploads or using the TIP "Manage Documents" tab on the left of the screen.

Do not e-mail this data. That places you at risk for a significant security breach and HIPAA violation. Use the "Upload Document" tool in ePIP.



AIU Supporting Documents



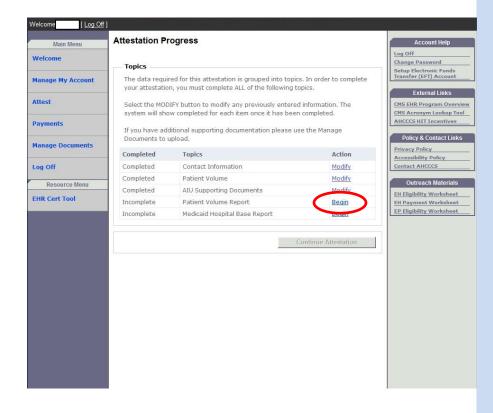
Upload AIU supporting Documentation (i.e. vendor contract, including signature page, date purchased etc..)



It is important that you remember where you obtained the data that you submitted to ePIP so that you can reproduce that same data in the event of an audit.



Attestation Progress- Patient Volume Report



Select "Begin" on the "Patient Volume Report" line to upload your supporting documentation.

Upload the file from your computer that establishes Medicaid Patient Volume.

If aggregate data has previously been submitted, EPs need to submit a simple Word document stating that aggregate data was submitted prior to attestation.

See Appendix A for an example of the patient volume data that should be submitted.

Do <u>not</u> e-mail this data to AHCCCS. Use the "Upload Document" tool in ePIP.

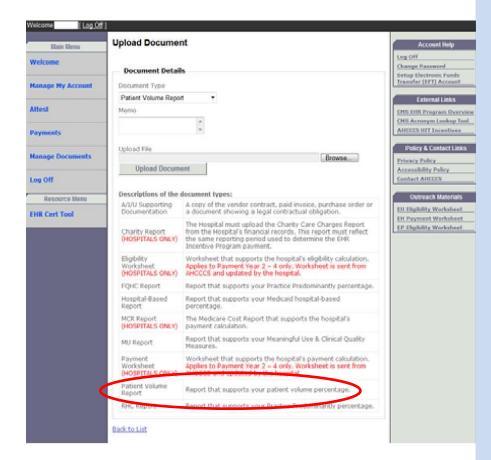


Please be sure to retain all records to support the numbers in your attestation for a period of 6 years. Failure to provide sufficient support of attestation information could result in forfeiture of the incentive payment.

Once you have uploaded this data, you can verify the upload by scrolling through the document list to verify the most recent uploads or using the "Manage Documents" tab on the left of the screen.



Upload Document- Patient Volume Report



Upload the file from your computer that establishes Medicaid Patient Volume.

If aggregate data has previously been submitted, EPs need to submit a simple Word document stating that aggregate data was submitted prior to attestation.

See Appendix A for an example of the patient volume data that should be submitted.

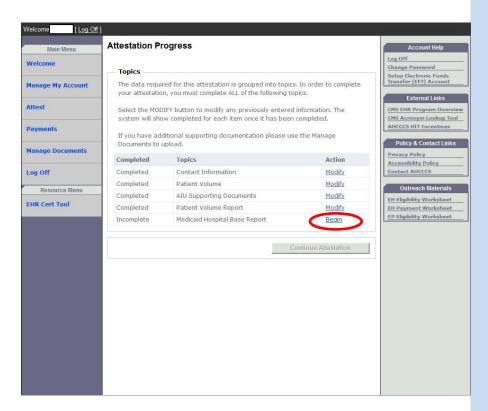


Do not e-mail this data to AHCCCS. Use the "Upload Document" tool in ePIP.

If there are questions, contact the EHR Team at 602- 417- 4333 or e-mail ehrincentivepayments@azahcccs.gov



Attestation Progress – Medicaid Hospital Base Report



Select "Begin" on the "Hospital Base Report" line.

Eligible professionals may not be hospital based.

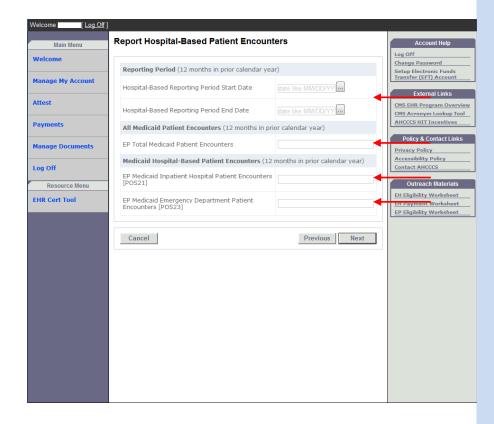
"Hospital based" is defined as seeing more than 90% of your Medicaid covered services in a hospital or Emergency Department.



If you have seen patients on an inpatient setting or in the ED, you may need to obtain patient data from the hospital(s).



Report Hospital Based Encounters



Enter the 12 month period of the prior calendar year from the Program Year in which you are attesting.

Enter the total number of Medicaid patient encounters.

Enter the number of Medicaid <u>inpatient</u> encounters.

Enter the number of Emergency Department Medicaid patient encounters.

If the Medicaid Hospital Base numeratoris zero (0) you must enter a zero (0), however the denominator must be reported for a 12 month period.

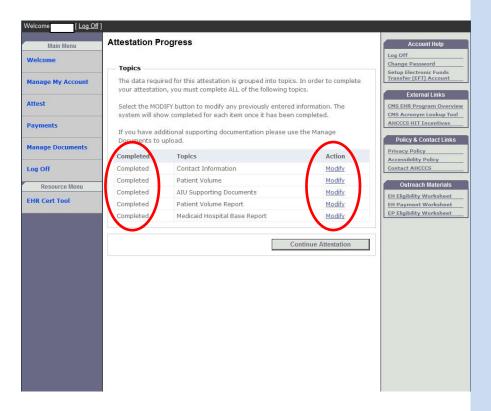
If Medicaid Hospital Base numerator is zero (0) then no action is required under Hospital Base document submission.



The data required for reviewing your hospital based Medicaid patient encounters (Inpatient and Emergency Department) must be for the full prior calendar year prior to the year in which you are attesting.



Attestation Progress Complete



All Attestation Progress fields should now show "Completed".

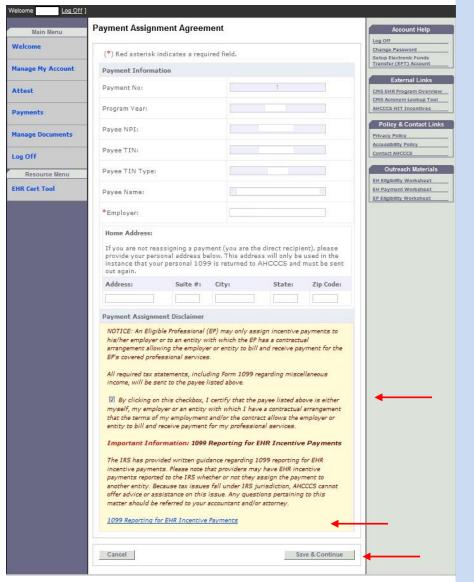
Click "Continue Attestation".



If you wish to modify any of your data, click "Modify" under the Action column.



Payment Assignment Agreement



The top five fields on this page will be auto populated by ePIP.

The "Employer" field is a required field to proceed.

Check this box to activate the "Submit Attestation" button.

Clicking on this link will give you access to IRS form 1099.

Click "Save & Continue" button to submit your attestation.



If ePIP recognized the submission of your attestation, you should next see an "Attestation Agreement/Disclaimer" page. If you do not, make sure that all required fields on this page are complete and click "Save & Continue".



Attestation Agreement/Disclaimer



The Eligible
Professional must
choose whether to
demonstrate that they
have adopted,
implemented or
upgraded certified
electronic health
record technology.

In this example, the provider has indicted that she/he upgraded existing technology.

Carefully read the attestation Notification and Disclaimer.

Check this box if you agree to the disclaimer.

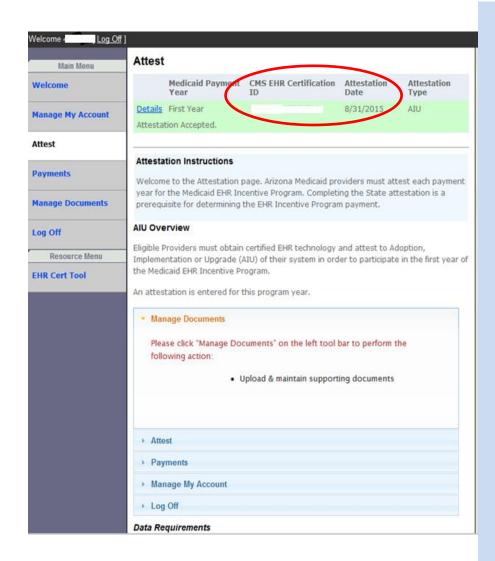
Click "Submit Attestation" to submit your application.



Important: Only the Eligible professional is legally allowed to submit an attestation in the Medicaid Electrionic Health Record Incentive Program. If ePIP received your attestation submission, your next screen should be a "Attest".



Attest



Your CEHRT number and Attestation Date will be automatically populated.

Your attestation will now be processed by the AHCCCS team.



Congratulations.

TIP



Appendices

Appendix A – Patient Volume Report Fields

Report Fields

Description	Field Format	All Others
Date of Service	MM/DD/YYYY	Mandatory
Patient Name	Alpha	Mandatory
Patient Date of Birth	MM/DD/YYYY	Mandatory
Unique Patient Identifier (Patient ID / AHCCCS Member ID / SSN)	Varies	Mandatory
Rendering/Servicing Provider	Alpha	Mandatory
Charge Amount	Numeric	Optional
Paid Amount	Numeric	Optional
Payer Financial Class (Primary/Secondary/Tertiary) Medicaid, CHIP (Kidscare), Medicare, Private Insurance, Self-Pay, Commercial, etc. *Correctional Facilities: Use Medicaid or Non-Medicaid description	Alpha	Mandatory
Place of Service (POS) Professional claims as referenced in the Current Procedural Terminology manual	Alpha or Numeric	Mandatory
Claim/Encounter ID (needed only if the EHR Staff is unable to locate the daim)	Numeric	Optional
Visit Count Unique visit count required in numerator & denominator	Numeric	Mandatory
Other	Varies	Optional

^{*}Correctional Facility is a practice location for providers rendering care to inmates in a prison, jail, reformatory, work farm, detention center, or any other similar facility maintained by Federal, State or local authorities for the purpose of confinement or rehabilitation of adult or juvenile criminal offenders.



Appendix B - Frequently Asked Questions

What is the difference between the Medicare and the Medicaid EHR Incentive Program?

With Medicare, there is no minimum threshold of Medicare patients that must be seen by an Eligible Professional (EP) to qualify for incentives. Incentives for those EPs attesting for the first time in 2014 total \$23,520 over 3 years with the first attestation being for 90 continuous days in a calendar year.

With Medicaid, Eligible Professionals must have 30% of their patient population be Medicaid members (20% for Pediatricians). For EPs attesting for the first time in 2011 through 2016, incentives total \$63,750 over 6 years.

Can I switch between Medicare and Medicaid programs?

Providers can switch between the Medicare and Medicaid programs any time before they receive their first incentive payment.

Eligible Professionals can switch one time (before 2015) between the Medicare and Medicaid Incentive Programs if they have received one incentive payment.

Q Can I skip a year after I have started the EHR incentive program?

Those EPs in the <u>Medicare</u> EHR incentive program must attest in consecutive years.

Those EPs in the <u>Medicaid</u> EHR incentive program can skip a year without penalty. It is not necessary to notify Medicaid that you are skipping a year.

When you continue, you continue in the program year that you would have started in if you had not skipped a year.



Appendix B – Frequently Asked Questions cont'd.

After Registration, what supporting documentation do I need to complete my attestation for Stage 2 of the EHR Incentive Program?

To attest to Stage 2, you will need to document the following information:

A

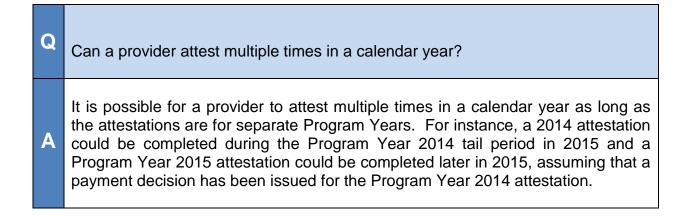
- The Patient Volume Reporting Period (90 Days) data from the <u>prior</u> calendar year that precedes your program year. This establishes your Medicaid and total patient volumes.
- The Hospital Based Reporting Period (12 Months) from the entire prior calendar year that precedes your payment year that establishes your Medicaid and total patient volumes.
- The Patent Volume Methodology that you choose:
 - o For Individual Patient Volume Methodology:
 - Patient Volume criteria is based on Provider's data
 - Hospital-Based criteria is based on Provider's data
 - For Aggregate Patient Volume Methodology:
 - Patient Volume criteria is based on Practice's data
 - Hospital-Based criteria is based on Provider's data
- The **Total Patient Encounters** (Individual or Practice Aggregate)
- The **Medicaid Patient Encounters** (Individual or Practice Aggregate)
- The Hospital-Based Patient Encounters (Medicaid Title XIX Inpatient Hospital & Emergency Department)

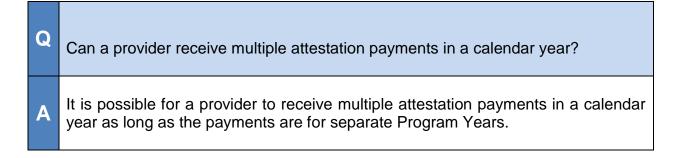
Note: Non-Hospital-Based Criteria

EPs selecting Medicaid Patient Volume Type cannot be hospital-based. Hospital-Based Patient Encounters are encounters received at an inpatient hospital or an emergency department place of service. Hospital-Based EPs have 90 percent or more of their covered professional services in a hospital setting during the 12-month reporting period.



Appendix B – Frequently Asked Questions cont'd.





I am ready to start a new attestation but I do not see that option when I log in to ePIP. What are the possible reasons for such?

If a payment decision has not been issued for the prior Program Year in which you attested, you cannot begin a new Program Year attestation. If your previous attestation was denied or rejected, you may need to have your attestation capabilities unlocked. In any instance where you cannot start a new Program Year and you believe you should be able to, please contact the EHR Incentive Program team at 602-417-4333 or EHRIncentivePayments@azahcccs.gov.



Appendix B – Frequently Asked Questions cont'd.

I have successfully submitted my attestation; how long will it take to receive a payment?

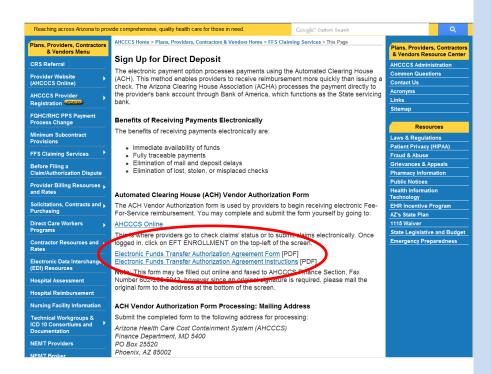
Once an attestation has been successfully submitted, it must go through the prepayment audit process. The EHR Incentive Team strives to complete the process within eight (8) weeks of attestation; however, if there are questions about the data submitted or missing information, it can take longer to issue a decision and release a payment (if the attestation is approved). If you have payment inquiries, please contact the EHR Incentive Program team at 602-417-4333 or EHRIncentivePayments@azahcccs.gov.

I am choosing to reassign my attestation payment to my practice. Will I have any financial liability if I do so?

At this time, AHCCCS only issues 1099s to actual recipient (payee) of the attestation funds. If you have reassigned your payment to your practice, you will not personally receive a 1099 for those monies. For more information on 1099s, visit the AHCCCS website at http://www.azahcccs.gov/EHR/default.aspx and look for the IMPORTANT ATTESTATION PAYMENT INFORMATION about half way down the page.



Appendix C – Electronic Funds Transfer (EFT)



This direct link below will take you to the Automated Clearing House (ACH) Vendor Authorization Form where you will find step by step instructions for completion.

http://www.azahcccs. gov/commercial/FFSc laiming/directdeposit. aspx



The Arizona Health Care Cost Containment System (AHCCCS) will only transfer funds for the Electronic Health Records Incentive Program electronically.